

FIXCLIN TECH S.R.L.

Cookie Policy

Version 1.0

Effective Date: 27 May 2025

1. WHAT ARE COOKIES?

Cookies are small text files placed on your device when you visit a website or use a mobile application. They are widely used to make websites work efficiently, to remember your preferences, and to provide information to the site operators. Similar technologies including pixel tags, web beacons, and local storage serve comparable functions and are covered by this Policy.

This Cookie Policy must be read alongside our Privacy Policy, which governs how we collect and process your personal data.

2. WHO SETS COOKIES ON THE FIXCLIN PLATFORM?

FIXCLIN TECH S.R.L. sets first-party cookies directly on the Platform. We also use a limited number of third-party cookies set by service providers acting as our data processors under GDPR Article 28. All third-party processors are bound by Data Processing Agreements. We do not permit third parties to use cookies for their own independent purposes on our Platform.

3. CATEGORIES OF COOKIES WE USE

3.1 Essential Cookies

These cookies are strictly necessary for the Platform to function. They cannot be disabled without breaking core functionality. They do not collect personal data for marketing or analytics purposes. No consent is required for essential cookies under applicable law.

- Session management: Keeps you logged in during your visit.
- Security tokens: Protects against cross-site request forgery attacks.
- Load balancing: Distributes traffic across servers to maintain performance.
- Cookie consent record: Stores your cookie preferences so we do not ask again on every visit.

Legal basis: Legitimate interests (GDPR Art. 6(1)(f)) — necessary for the secure and functional operation of the Platform.

3.2 Analytics Cookies

These cookies help us understand how Users interact with the Platform — which pages are visited, how long Users stay, and where errors occur. This data is aggregated and anonymised where possible. No individual User profile is built from analytics data.

- Platform usage statistics: Pages viewed, session duration, traffic sources.
- Error and performance monitoring: Identifying technical issues affecting User experience.

Legal basis: Consent (GDPR Art. 6(1)(a)). These cookies are disabled by default and activated only upon your explicit opt-in via the cookie banner.

3.3 Marketing and Preference Cookies

These cookies allow us to deliver relevant communications and remember your preferences across sessions. They are not used to build third-party advertising profiles or to track you across external websites.

- Communication preferences: Remembers your language and notification settings.
- Relevant in-platform messaging: Displays service recommendations based on your search history within the Platform only.

Legal basis: Consent (GDPR Art. 6(1)(a)). These cookies are disabled by default and activated only upon your explicit opt-in.

4. COOKIES WE DO NOT USE

FixClin does not use:

- Third-party advertising cookies or ad network trackers.
- Social media tracking pixels that report your activity to social networks.
- Fingerprinting or device tracking technologies beyond what is listed in this Policy.
- Any cookie or technology designed to identify you without your consent.

5. HOW LONG DO COOKIES LAST?

- Session cookies: Deleted automatically when you close your browser.
- Persistent cookies: Remain on your device for a set period, typically between 30 days and 12 months, or until you delete them manually.

Specific cookie names, durations, and providers are listed in the full cookie declaration table maintained at fixclin.com/cookies and updated whenever our cookie usage changes.

6. HOW TO MANAGE YOUR COOKIE PREFERENCES

6.1 Cookie Banner

When you first visit the Platform, a cookie banner will ask for your consent to non-essential cookies. You can accept all, reject all non-essential cookies, or customise your preferences by category. Your choice is saved and applied to future visits. You can change your preference at any time via the cookie settings link in the Platform footer.

6.2 Browser Settings

You may also manage or delete cookies directly through your browser settings:

- Google Chrome: support.google.com/chrome/answer/95647
- Mozilla Firefox: support.mozilla.org/kb/cookies-information-websites-store-on-your-computer
- Safari: support.apple.com/guide/safari/manage-cookies-sfri11471
- Microsoft Edge: support.microsoft.com/microsoft-edge/delete-cookies

Disabling essential cookies via browser settings will impair Platform functionality and may prevent you from logging in or completing transactions.

6.3 Withdrawing Consent

You may withdraw your consent to analytics or marketing cookies at any time by updating your preferences in the cookie settings panel. Withdrawing consent does not affect the lawfulness of processing carried out prior to withdrawal.

7. COOKIES AND CHILDREN

The Platform is not directed at persons under 18. We do not knowingly set non-essential cookies for minors. If you believe a minor is using the Platform, please contact support@fixclin.com

8. CHANGES TO THIS COOKIE POLICY

We may update this Cookie Policy from time to time to reflect changes in our technology or applicable law. Material changes will be communicated via the Platform and by email to registered Users at least 14 days before they take effect. The updated Policy will be posted at fixclin.com/cookies with a revised effective date.

9. CONTACT

For any questions about our use of cookies or tracking technologies:

- Data Protection Contact: support@fixclin.com
- FIXCLIN TECH S.R.L., mun. Chisinau, str. Nucarilor 11, ap. 39, Republic of Moldova

FixClin Cookie Policy v1.0 — Compliant with EU ePrivacy Directive, GDPR, and Romanian Law No. 190/2018. — FIXCLIN TECH S.R.L.